



# Karen Vazquez

## ECOM PRODUCT DELIVERY ASSOCIATE

I'm Project Manager and pod owner of an internal eCommerce application. I'm part of a global team based in BA, London and Bangalore. I work in an Agile framework.

### CONTACT

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 Ciudad Autónoma de Buenos Aires.

### EDUCATION

Computer Programming C Language  
*Universidad Lomas de Zamora, CABA.*

Degree on Agile Methodology  
*Universidad Tecnológica Nacional, CABA.*

English Teacher - 2011-2017.  
*ISP "Dr. Joaquín V. González", CABA.*

### SKILLS

HTML, CSS, SCSS - Website building  
*Coderhouse, Dec 2022.*

Degree on Introduction to Python  
*IEETBA University - Student Branch.*

### LANGUAGES

English. *Proficiency level.*

### Product Delivery Associate

JPMorgan Chase & Co., July 2022 - Ongoing

Project Manager for eCommerce. JIRA and Agile project management methodology. Delivery of functionalities through development and design sprints. Capture/document user stories and requirements for development resources.

Data Analysis through complex Alteryx workflows. Knowledge of multiple areas, Product Ownership and Management, Engineering, UI/UX, Sales, Metrics and Reporting. UAT / Testing. Manage the UAT of new features, ensuring adequate test criteria and end-user expectations are met.

### Senior Product Analyst

JPMorgan Chase & Co., June 2021 - July 2022

Common Entitlements Support Subject Matter Expert. Product management and ownership. Controls, reporting, end to end user experience. Hand in hand work with the tech team and Product Owner team. Primary contact for stakeholders and all teams globally on guidance, support, project leadership and onboarding tasks. Team leader and trainer.

### Product Analyst

JPMorgan Chase & Co., May 2020 - June 2021

Common Entitlements Support analyst. In charge of BAU requests, acceptance criteria, entitlements support and user migration.

### User Acceptance Testing Specialist - QA

JPMorgan Chase & Co., Nov 2019 - May 2020

UAT Specialist for manual checks. Tester for different internal applications. Smoke and Regression testing. Contact with feature team. Partnership in full sprints. API and integrations assistance to the development team.