

# Michael A. McRae W.

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## Professional Profile

Dynamic, creative and passionate to help and serve others. With 19 years of experience in teaching English as a second language, I have learned how to change the life of people speaking another language that they have never spoken before.

## Experience

FEBRUARY 2023-PRESENT

### American Education International-Managing Director

- Making strategic alliances for the company.

MARCH 2021-JANUARY 2023

### Berlitz, Marbella-*English Teacher*

- Teaching English remotely to corporate students.

NOVEMBER 2016- OCTOBER 2019

### Focus your mind, Calle 50-*English Language Instructor*

- Teaching English to be applied in a conversational environment.

OCTOBER 2005 - NOVEMBER 2016

### Natural English, Tumba Muerto-*English Language Instructor*

- Teaching English to be applied in a conversational environment.

DECEMBER 2004- NOVEMBER 2005

### Dell, Howard- *Customer Care Representative*

- Receiving calls on computer returns and reimbursements
- Providing information about delivery status
- Taking complaints from customers.

JUNE 1997- NOVEMBER 1998

**DirecTv, San miguelito-Office Clerk**

- Registry of installation orders
- Filing
- Customer Service.

## **Education**

**1997-2011**

**Panama University, Via Transismica -*Technical career in English***

English and Spanish both native speaker.

## **Volunteer Experience**

**2015-PRESENT**

**Christian Mission, Rio Abajo -*Church***

- Working as an interpreter

## **Awards**

**Focus your mind**-Best Culture Coach, Second place-**September 2019**